



Terms and Conditions for RWAHS Tours and Events.

The RWAHS makes every effort to deliver the tour and or event product as advertised and its Terms and Conditions set out below, have been arrived at in case of any issues that might arise from the attendee and/or the Society and/or its 'providers':

Day trips and events: bookings are not refundable but may be transferred to another name for that specific trip.

Extended tours: All extended tours require a deposit to confirm booking with the deposit requirements listed on the tour leaflet.

- i. All extended tours must be paid for in full 30 days prior to departure or as specified on the itinerary.
- ii. For cancellations 30 days or more before departure, the full tour cost will be cancelled and any deposit or other payment will be refunded in full.
- iii. For cancellations from 29 - 8 days before departure, 50 % of the tour cost will be cancelled.
- iv. For cancellations for 7 days or less before departure, including cancellations at the time of departure or non-attendance, 100% of the tour cost is to be paid by the proposed attendee.
- v. It is recommended that all attendees take out their own personal travel insurance for tours. RWAHS does not make any commitment to have insurance to cover risks to attendees associated with tours, trips and events. Attendees indemnify the RWAHS against any liability for injury, loss or damage suffered by attendees at or associated with any tour, trip or event attended.
- vi. At the time of printing this brochure all costs, itineraries and accommodation arrangements were correct, but are subject to change without prior notice.
- vii. RWAHS also acts as an agent for other 'providers' including suppliers of accommodation, ground transport, meals and attractions. RWAHS will not be liable for any loss, delay or damage endured by a passenger or their property due to any act, including negligence, of the abovementioned 'providers', or by RWAHS.
- viii. No alcohol is permitted on bus services unless pre-arranged with the tour organisers.
- ix. RWAHS reserves the right to cancel / alter the itinerary and / or tour / event without notice if it is considered by the TE & PM Committee necessary to do so for any reason whatsoever including, but not limited to, road, weather or traffic conditions, non-performance of providers in 'providers', industrial action, operational conditions and requirements. In that event, tour costs paid will be refunded or transferred to a rescheduled event as preferred by attendees affected. All additional expenses incurred as a result of any delays, cancellations or alterations will be the sole responsibility of the passenger.
- x. RWAHS will accommodate special dietary requirements received in writing, from service 'providers' but RWAHS cannot guarantee that such requirements will always be met.
- xi. RWAHS will not allow attendees to commence or continue their tour if their physical or mental condition becomes unsafe to themselves or other attendees. RWAHS will not be held liable for any expenses as a result of an attendee being required to leave the tour.
- xii. Completion of each booking indicates acceptance of RWAHS Terms and Conditions.